

GENERAL INFORMATION

AmpliVox Sound Systems accepts orders via email: orders@ampli.com, fax and mail ▪ Invoice terms for credit accounts are NET 30 days ▪ Orders are invoiced on the day of shipment ▪ Cancellation or modification of orders must be submitted to AmpliVox Sound Systems in writing ▪ In some cases a cancellation fee may be charged if raw materials, work in progress or special products are involved.

NOTE: A VARIETY OF OUR LECTERNS ARE CUSTOM BUILT ITEMS, MAKING THEM NON-CANCELABLE, NON-RETURNABLE & NON-EXCHANGEABLE.

WARRANTY INFORMATION: AmpliVox Sound Systems agrees (at its discretion) to repair or replace any brand product or component manufactured that is defective in materials or workmanship for as long as the original purchaser owns it ▪ The warranty is applicable to the original purchaser only and is not transferable ▪ Proof of purchase may be required ▪ AmpliVox Sound Systems is not required to and will not replace the entire product(s) ▪ Our Limited Warranty is subject to limitations, exclusions and other provisions.

GENERAL WARRANTY INFORMATION: ELECTRONICS - S805A, SW805A and SW925-96 are backed by our 6-Year Limited Warranty on parts and labor ▪ WOOD & LAMINATE LECTERNS: are backed by our 6-Year Limited Warranty covering against manufacturers defects ▪ ALL OTHER PRODUCTS: Acrylics, accessories, contemporary lecterns, CD players, cassette players/recorders, megaphones, school products are backed by a One Year Limited Warranty – please call for details.

EXCLUSIONS: Our warranty does not apply to: • Normal wear and tear (nicks, dents, scratches, gouges and flaws resulting from), which is to be expected over the course of ownership • Defects or damage due to accident, alteration, abuse, misuse, dropping, natural disaster, neglect, or failure to provide reasonable and necessary maintenance • Modifications or attachments to the product that are not approved by AmpliVox Sound Systems • Product, and/or components that have been installed or repaired by parties other than AmpliVox Sound Systems • Products that were not installed, used or maintained in accordance with product instructions and warnings • Products used for rental purposes • Natural wood characteristics such as mineral streaks, knots, grain variations and normal differences between actual product and samples are not considered manufacturers defects • Oral or written statements made by AmpliVox Sound System dealers, distributors, agents, or sales representatives that are inconsistent with this Warranty are not certified by AmpliVox Sound Systems and have no force or effect.

RETURN POLICY: Written requests for an RA must be made within 30 days of receipt ▪ Returns are subject to a minimum restocking fee of 25% for Lecterns & 15% for Public Address Systems & Accessories ▪ All Returns require an authorization number ▪ To request a return authorization visit our website www.ampli.com/returns/ or call Customer Service at 1-800-267-5486.

AmpliVox Sound Systems reserves the right to discontinue and change product specifications.

PRICES SUBJECT TO CHANGE WITHOUT NOTICE. Free shipping on orders exceeding \$3,500 shipped via UPS/ FedEx standard ground to one location within continental US ▪ Models from the Acrylic & Contemporary product families, Multimedia Computer Lectern & Pinnacle Lecterns are excluded ▪ Additional shipping charges for truck delivery & special handling not included ▪ Redelivery, reshipment & storage charges may be assessed if accurate & complete delivery information, including dock hours & temporarily closed details, are not provided to us when order is placed ▪ AmpliVox ships from warehouses located in Illinois, Michigan & Alabama ▪ TERMS: Net 30 days, upon account approval ▪ WE ACCEPT AMEX, DISCOVER, MC & VISA.